

INNOVATIVE INTERCHANGE ASSOCIATES

Innovative InterChange Inc. is a professional facilitation and training company. Drawing on more than 70 years of behavioral research, we equip organizations, teams, and individuals to be and become their best—with a major focus on sustained, collaborative learning.

We do this in a variety of ways—through seminars, retreats, dialogue facilitation, executive coaching, assessments, and print and online publications.

Whatever the method, Innovative InterChange helps you and your team:

- Communicate more authentically;
- Think and work more efficiently and creatively;
- Appreciate and integrate diverse perspectives;
- Keep meetings and dialogue



focused and productive;

- Make positive changes and make them last; and
- Become self-regulating, rapid learners.

Our concepts and skill development techniques help you tap your innate positive energy to leverage organizational resources and increase productivity, morale, and satisfaction.

We take time to get to know you and your specific goals and then we create a customized workshop series, retreat, or coaching sessions — based

Contact Us

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on the Innovative InterChange model — to fit your needs.

There is no “business as usual” anymore, and we’re not your usual training company. Call us today, and start reaching for your best.

LEARNING WITH INNOVATIVE INTERCHANGE™

Transformational Leadership Series:

The most in-depth of our workshops, the Leadership Series coaches your team over several months to learn the competencies that make individuals and groups as effective as they can be.

Dialogue Facilitation: Use iiChange dialogue facilitation to lead and help focus your next important meeting or retreat. We will keep the conversation productive and help your group reach shared understanding around a specific objective.

Retreats: An iiChange Retreat is an interactive session that examines how your staff works together and how it can become the high-performing team that will take your organization to the next level.

“Every Call is a Gift:” Your call center or customer service employees often are tossed around in a sea of unpredictable expectations. “Every Call is a Gift” gives them tools to navigate the



waters and make customer encounters positive for both sides.

iiChange Meetings: The day-long iiChange Meetings workshop provides a foundation on which you can build meetings that not only move your organization forward but increase your team’s overall effectiveness — even outside the meeting room.

iiChange Assessments: Our four assessments measure how effective your team is at everything from running a meeting

Your results

- Higher levels of innovation
- Better ability to work through change
- Increased trust
- More-authentic communication
- Deeper curiosity and more-open minds

to appreciating each other’s communication styles to learning quickly in a rapidly changing environment.

iiChange Press: iiChange’s books, monthly column, weekly emails, and blog keep our concepts and tools working for you.

Executive Coaching: Sometimes leaders and managers need an experienced, objective, confidential ear to bend. An iiChange coach will work with you individually to help you meet your unique professional goals.